

"Gift Card & Claim Immediately" Offer 24th June – 31st July 2019

What is happening?

From Monday 24th June 2019 until 31st July 2019, eligible new members who take out hospital and extras cover, as well as combination policies will receive a gift card (\$200 for couple/family policies/\$100 for single policies).

They will also receive the ongoing Claim Immediately 2 month and optical 6 month extras waiver offer.

This offer is available through our Aggregators.

The Offer

- New members joining on combined hospital and extras policies and who remain on an eligible level of cover for 6
 weeks from joining receive a gift card (\$200 for couples/family policies, and \$100 for single policies) and can claim
 immediately on many extras
- Start Date: 24th June July 2019
- End Date: 31st July 2019
- Unless specified, all other waiting periods for all products still apply
- Note: as per the Terms and Conditions, fulfillment of gift cards will take place between 10-12 weeks from join date

To Be Eligible

- a. Members who purchase Australian Unity hospital and extras cover:
 - i. through the Australian Unity call centre/website, or aggregator or comparator call centre/website; and
 - ii. between 24th June and 31st July 2019, where the policies purchased have a commencement date between 24th June and 31st July 2019; and
- b. New members on new memberships (see further conditions below).

Note: This offer is not available:

- to members who have held health cover with Australian Unity in the six months prior to when they purchase hospital and/or extras cover as part of this promotion;
- to new members who purchase extras only cover, hospital only cover or Overseas Visitors Cover;
- to Australian Unity staff; or
- in conjunction with any other retail offer or promotion being run by Australian Unity at the same time.

Fulfilment

A 2 month and 6 month optical waiver will be applied to all eligible new member's policies, enabling all eligible members to use their HICAPS card for on the spot claims, or to be submit claims manually for services with the waiver applied from the 'date joined fund', if their policy is financial at the date of service.

Eligible members receiving a gift card will be defined by data extracted by Australian Unity which is run weekly, following completion of a 6 week tenure from the join date within the promotion's offer period. The extract is then sent to the provider of the gift cards for process and issue, and dispatch will subsequently occur. There is an estimated fulfillment of 10-12 weeks from join date for gift card.

We will be running dedicated campaign creative based on the concept "Get the health cover you need, buy the things you want." Creative examples will be supplied if requested.

Terms and Conditions

Gift card offer 24th June – 31st July 2019 – T&Cs

Get a gift card valued up to \$200

Landing page URL: australianunity.com.au/tcs

- 1. This offer only applies to people who purchase Australian Unity hospital and extras cover through the Australian Unity call centre, via the Australian Unity website between 24 June 2019 and 31 July 2019, or via Australian Unity's aggregator or comparator call centre/website.
- 2. After complying with paragraph 1 above, and subject to paragraph 3 below, the purchaser may receive one \$100 Gift Card for any eligible single cover purchased or one \$200 Gift Card for any eligible couple/family cover purchased. Limit of one gift card per membership.
- 3. Offer only available to new members, being those who have not previously held Australian Unity health cover within the 6 months prior to purchase. This offer is not available to new members who take out hospital only cover, extras only cover or Overseas Visitors Cover. This offer is not available to Australian Unity staff, or through brokers, intermediaries or comparators. **Gift cards will only be issued after the purchaser has held hospital and extras cover for a minimum period of 6 weeks and the policy is paid up to date.** Gift cards will not be issued for any policies that are in arrears.
- 4. This offer is not available in conjunction with any other retail offer or promotion being run by Australian Unity at the same time, except where those retail offers or promotions are clearly expressed or communicated by Australian Unity to constitute or form part of a single offer.
- 5. This offer can be altered or withdrawn at any time by Australian Unity. Australian Unity reserves the right to change these offer conditions at any time without notice. Australian Unity may request further information from any purchaser at its discretion.
 - All Gift Cards are Universal Gift Card, issued by Heritage Bank ABN 32 087 652 024 AFSL / Australian Credit License 240984, preloaded with either AU\$100 or AU\$200 (as applicable). All gift cards will be delivered by post. Australian Unity will not be held responsible for any damaged, undelivered, lost or stolen Gift Cards and no replacement will be provided. **Allow 12 weeks after the start date of the new policy for delivery of the Gift Card.** Gift Cards are subject to the terms and conditions that appear on the reverse of the Gift Card letter.
- 6. The terms and conditions on the Gift Card are subject to change without notice.

Claim Immediately Offer T&Cs

Landing page URL: australianunity.com.au/claimimmediately

- 1. This promotion is only available to:
 - a. members who purchase Australian Unity hospital and extras cover:
 - i. through the Australian Unity call centre/website, or aggregator or comparator call centre/website; and
 - ii. between 3 March 2019 and 31 July 2019, where the policies purchased have a commencement date between 3 March 2019 and 31 July 2019; and
 - b. new members on new memberships (see further condition 2 below).
- 2. This promotion is not available:
 - a. to members who have held health cover with Australian Unity in the six months prior to when they purchase hospital and/or extras cover as part of this promotion;
 - b. to new members who purchase extras only cover, hospital only cover or Overseas Visitors Cover;
 - c. to Australian Unity staff; or
 - d. in conjunction with any other retail offer or promotion being run by Australian Unity at the same time.
- 3. After satisfying condition 1 above, Australian Unity will waive all optical extras waiting periods and all 2-month extras waiting periods required to be served under extras covers which have been purchased as part of this promotion. Unless specified by Australian Unity, all other waiting periods for all products still apply.
- 4. This promotion can be altered or withdrawn at any time by Australian Unity and Australian Unity reserves the right to change these offer conditions at any time without notice.
- 5. Australian Unity may request further information from any purchaser at its discretion in order to determine whether the purchaser is eligible for this promotion

Offer landing page - www.australianunity.com.au/healthoffer_