

Your policy details

Provider

Policy No.

Policy type

What you're covered for:

What you're *not* covered for:

Insurance provider details

Phone:

Email:

Roadside assistance

Provider:

Phone:

Membership No.

Level of cover

Towing km limit:

Contact numbers

Emergency

For serious injuries and need of medical help,
or to report major dangerous accidents:

Call 000

Non-emergency

Report accidents to Policelink, who can also
organise a tow truck (all states/territories except
Victoria, where drivers must contact their local
police station)

131 444

Report an accident

Report a crash to the police within 24
hours. Where available, contact your state or
territory's traffic control centre to report minor
traffic incidents and breakdowns.

Phone reports

New South Wales
Call 13 17 00

Queensland
Call 13 19 40

Victoria
Call 13 11 70

Western Australia
Call 13 81 38

Online reports

Australian Capital
Territory

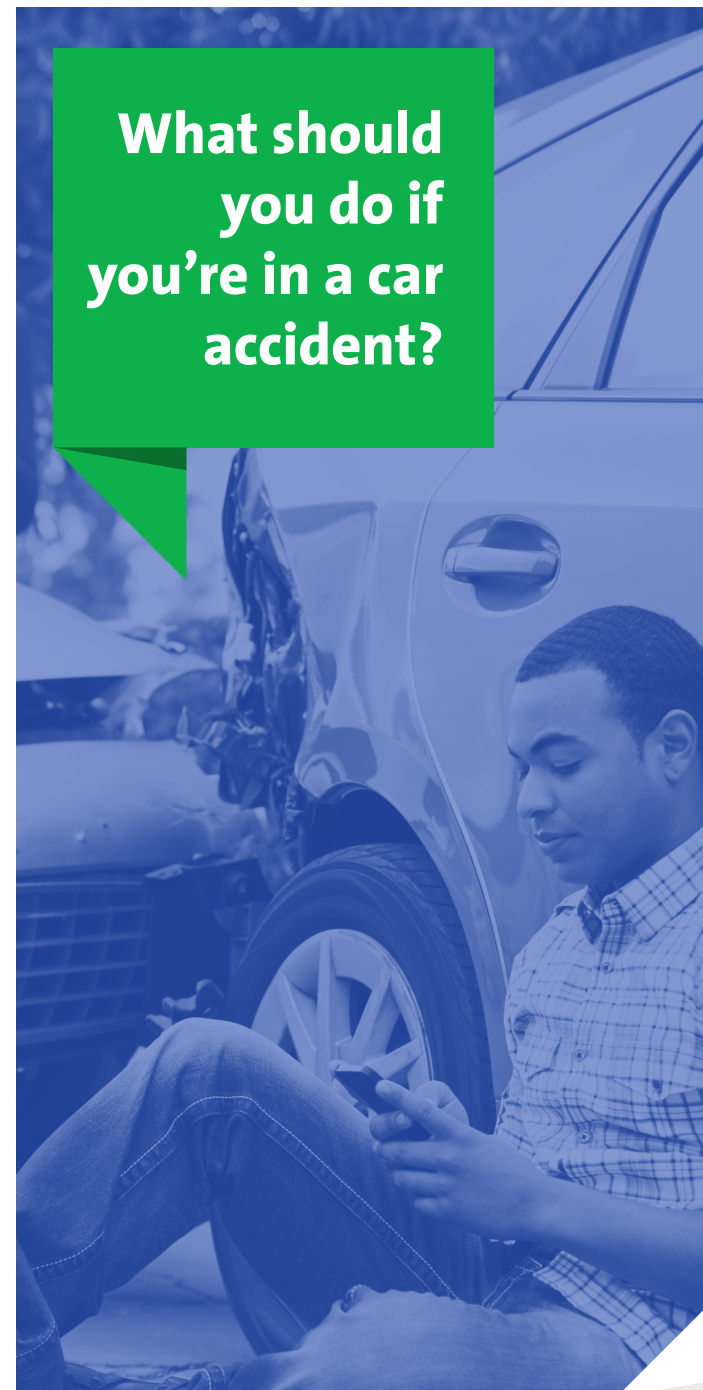
Northern
Territory

South Australia

Tasmania

Or via specific state roads/crash report websites.

**What should
you do if
you're in a car
accident?**



Drive safe



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If the car accident *isn't* your fault

- Check for any injuries and extent of car damage.
- Remain calm and don't admit fault (even saying sorry could prove guilt).
- Exchange details/info with the other driver.
- Gather contact information from any witnesses.
- Take pictures of the damage for proof.
- Report accident to the police (they can document details for future reference).
- Call your insurance provider and start your claim as soon as possible.

If the car accident *is* your fault

1. Stop everything and don't panic. Make sure everyone is okay and check the damage of the cars/property involved.
2. Note the time/date/location. Accurate details are important for your claim.
3. Exchange information with the other driver. Fill out driver details in this brochure.
4. Take pictures of damage for reference so you aren't accused of causing more damage than you did.
5. Report the accident to the police.
6. Call your insurance provider and start your claim.

Accident details

Date

Time of accident

Location

Accident description

Details of injuries, car damage, traffic control, road features/alignment, how crash happened:

Witness details

Name

Phone

Additional notes

Other driver's details

Name

Phone

Email

Insurance company

Policy number

Car make/model

Registration

Driver's licence

Exp. date

Other driver's details

Name

Phone

Email

Insurance company

Policy number

Car make/model

Registration

Driver's licence

Exp. date