

UP TO \$900 CASHBACK OFFER

Terms and conditions

February 2024



HEALTHIER, LONGER,
BETTER LIVES

AIA Health Insurance Pty Ltd (ABN 32 611 323 034) (AIA Health) makes this cashback offer to Eligible Customers holding an Eligible Policy (Offer), on the following terms and conditions:

1. Eligibility

You will be an **Eligible Customer** where:

- 1.1 As at **1 February 2024** you do not hold and are not insured under, nor have you in the 2 months prior to **1 February 2024** held or been insured under, a private health insurance policy issued by AIA Health.
- 1.2 You must purchase a hospital only or combined hospital and extras policy issued by AIA Health that commences between 1 February 2024 and 29 February 2024 (**Eligible Policy**). The following are not considered to be an **Eligible Policy**:
 - 1.2.1 Extras only products
 - 1.2.2 Silver Plus Family Hospital and Gold Hospital products (either standalone or within a combined product)
 - 1.2.3 Policies held by members who reside in Northern Territory (NT)
 - 1.2.4 AIA Health Overseas Workers Base Cover
 - 1.2.5 AIA Health Overseas Workers Standard Cover.
- 1.3 You have not utilised any other discount or promotion issued or provided by AIA Health within the last 12 months.
- 1.4 You are at least 18 years of age and are an Australian resident.
- 1.5 You use or reference the following promotional code: **AIAFEB24**
- 1.6 You maintain continuous membership with AIA Health for each **Qualifying Period** (3 June 2024 and 1 March 2025) from the commencement date of your **Eligible Policy**.
- 1.7 Your **Eligible Policy** is paid up to the **Qualifying Period** at the time of fulfilment. Time of fulfilment is determined as within 14 business days of the end of the **Qualifying Period**.

2. Cashback Offer

The following offer applies to **Eligible Customers** only:

Combined Hospital & Extras Policies

- 2.1 You will be entitled to receive a maximum of \$900 cashback combined across Year 1 and Year 2 of your **Eligible Policy**, subject to meeting the **Qualifying Period** conditions.
- 2.2 The cashback amount you will be entitled to receive under this offer will be determined by the **Eligible Policy** type held by you at the end of each **Qualifying Period** and Cashback Values table (see section 3.6) that corresponds to that **Eligible Policy** type.
- 2.3 Only one (1) **Eligible Customer** per **Eligible Policy** is entitled to this offer.

2.4 Qualifying Period 1

Once you have held and paid for your **Eligible Policy** for a continuous period up to 3 June 2024, you will be credited up to \$600 cashback (determined by your **Eligible Policy** type) into your nominated direct credit bank account **within 14 business days of the Qualifying Period**. See Cashback Values table.

2.5 Qualifying Period 2

Once you have held and paid for your **Eligible Policy** for a continuous period up to 1 March 2025 and you have held AIA Vitality Silver Status or above at the time of fulfilment, you will be credited up to \$300 cashback (determined by your **Eligible Policy** type) into your nominated direct credit bank account **within 14 business days of the Qualifying Period**. See Cashback Values table.

Hospital only Policies

- 2.6 You will be entitled to receive a maximum of \$600 cashback combined across Year 1 and Year 2 of your **Eligible Policy**, subject to meeting the **Qualifying Period** conditions.
- 2.7 The cashback amount you will be entitled to receive under this offer will be determined by the **Eligible Policy** type held by you at the end of each **Qualifying Period** and Cashback Values table (see section 3.6) that corresponds to that **Eligible Policy** type.
- 2.8 Only one (1) **Eligible Customer** per **Eligible Policy** is entitled to this offer.

2.9 Qualifying Period 1

Once you have held and paid for your **Eligible Policy** for a continuous period up to 3 June 2024, you will be credited up to \$400 cashback (determined by your **Eligible Policy** type) into your nominated direct credit bank account **within 14 business days of the Qualifying Period**. See Cashback Values table.

2.10 Qualifying Period 2

Once you have held and paid for your **Eligible Policy** for a continuous period up to 1 March 2025 and you have held AIA Vitality Silver Status or above at the time of fulfilment, you will be credited up to \$200 cashback

(determined by your **Eligible Policy** type) into your nominated direct credit bank account **within 14 business days of the Qualifying Period**. See Cashback Values table.

3. General

- 3.1 This Cashback Offer available in conjunction with any other AIA Health promotional join offer or any other AIA Australia Limited staff promotional offer or discount.
- 3.2 This offer is only available for **Eligible Policies** purchased directly from AIA Health.
- 3.3 Your **Eligible Policy** must not be in arrears, terminated or suspended within any applicable **Qualifying Period**.
- 3.4 You will be issued the applicable cashback amount pursuant to this offer in your direct credit account within 14 business days after the end of the applicable **Qualifying Period**.
- 3.5 Cashback amounts are payable by direct deposit only. Your provision of correct direct credit banking details is a requirement of AIA Health's fulfilment of this offer. If you do not provide correct direct credit details to AIA Health, AIA Health will apply this offer as a 'credit amount' entitlement on your **Eligible Policy**, and AIA Health will no longer be subject to, and is relieved from, any obligation to pay you a cash reimbursement under this offer.

3.6 Cashback Values table

Excl WA & NT	Year 1		Year 2	
Product (Combined)	Single/Single Parent	Couple/Family	Single/Single Parent	Couple/Family
Basic, Basic Plus, Bronze with all Extras	\$150	\$300	\$75	\$150
Bronze Plus, Silver with all Extras	\$200	\$400	\$100	\$200
Silver Plus with all Extras	\$250	\$500	\$125	\$250
Silver Plus Advanced with all Extras	\$300	\$600	\$150	\$300
Product (Hospital only)	Single/Single Parent	Couple/Family	Single/Single Parent	Couple/Family
Basic, Basic Plus, Bronze	\$100	\$200	\$50	\$100
Bronze Plus, Silver	\$150	\$300	\$75	\$150
Silver Plus, Silver Plus Advanced	\$200	\$400	\$100	\$200

Excl NT (including WA)	Year 1		Year 2	
Product (Combined)	Single/Single Parent	Couple/Family	Single/Single Parent	Couple/Family
Basic, Basic Plus with all Extras	\$130	\$260	\$65	\$130
Bronze, Bronze Plus with all Extras	\$150	\$300	\$75	\$150
Silver, Silver Plus with all Extras	\$200	\$400	\$100	\$200
Silver Plus Advanced with all Extras	\$300	\$600	\$150	\$300
Product (Hospital only)	Single/Single Parent	Couple/Family	Single/Single Parent	Couple/Family
Basic, Basic Plus, Bronze, Bronze Plus	\$100	\$200	\$50	\$100
Silver, Silver Plus	\$150	\$300	\$75	\$150
Silver Plus Advanced	\$200	\$400	\$100	\$200